

# APPROACHING OTHERS

Show You CARE!

## “Feedback”

How do you give feedback?

### Approach People without Judgement or Blame:

- Can I talk to you for a minute?
- I’m concerned about the way you’re doing that task.
- Could you take a moment and explain it to me?

### Questions You Can Ask:

- Is there a safer way to do this task?
- How can you reduce the exposure when doing the task?
- Has anyone you know ever gotten injured performing this task?
- What is the worst accident that can happen?
- What can they do to prevent any incidents?

### Take Away

- The right tone indicates you care about the person’s well-being. Most of us respond much better to someone who seems genuinely interested in our well-being as opposed to someone who threatens or only refers to the “rule book”.
- Remind people “I want you to go home safe to your family.”